



CreditNext

**For effective and efficient
credit management**

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Introduction

Technology is constantly evolving, bringing forth new advancements at a rapid pace and impacting many industries and organisations. It's crucial for your organisation's finance department to keep up with these changes to ensure continued growth and to foster strong customer relationships - and that's exactly where CreditNext comes into play.

CreditNext is fully focused on the needs and requirements of credit management processes now and in the future, and is developed with the latest technologies for an even better user experience. CreditNext gives you all the tools you need for financial growth. We help you on a daily basis to lower your workload and provide you with clear insights.



BENEFITS



- ✓ **Reduce volume of late payments**
- ✓ **Decrease DSO**
- ✓ **Increase working capital**
- ✓ **Safe and scalable platform**
- ✓ **Insights into customer history, data and associated risks**
- ✓ **Excellent user experience**
- ✓ **Support far-reaching integrations through web services**
- ✓ **Process optimisation**
- ✓ **Strengthen customer relationships**

PRODUCT FEATURES



- **Clear actions displayed via timeline or list, according to your preferences**
- **Click to Call**
- **Single Sign-On (SSO)**
- **Integrated dashboard and reporting possibilities**
- **Extensive (future) customer communication via SMS, registered emails and more**
- **Hosted or on-premise solution**

Evolving and scalable solution

CreditNext's development doesn't stand still. Far-reaching data integration is high on the development agenda so you can continue to support your financial department in the best possible way.

Whether it's implemented as a standalone or integrated solution, CreditNext effectively contributes to your business goals. When seamlessly integrated with multiple solutions, you gain access to enhanced functionalities such as payment links, which allow your customers to easily make payments the way they want. This also means you're paid even quicker, your payment processes are streamlined further and your employees benefit significantly as well. A win-win-win all around!

Would you like to adapt or expand the solution within your existing business environment or ERP in the future? No problem! CreditNext is secure and scalable, and can accommodate a growing number of users from your organisation as it grows too.

CreditNext is available as both a hosted or on-premise solution. Depending on your needs and preferences, we'll see which suits you best. Opting for a hosted solution offers multiple advantages for a stable monthly cost: collaboration is seamless even with remote employees, and your team has insight and overview at any time, from any location. Hosted solutions also relieve some of the pressure on your organisation's internal IT department.



TECHNICAL HIGHLIGHTS

- Database: Microsoft SQL Server 2012 and higher
- Clients: Single page Web-Client
- Reporting: Logi Analytics
- Development method: Scrum
- Implementation: Prince2 / Agile

SECURITY HIGHLIGHTS

Our CreditNext hosting partner, Visma ITC offers you the best and most-secure hosting service with global reach through specialised data centres. Be sure your data is properly safeguarded in compliance with GDPR standards and Data Processing Agreements (DPA), and benefit from the implementation of EU clauses for international transfer monitoring.

Hosting package benefits:

- 99.8% availability
- Complimentary disk space based on fair use policy
- Disaster recovery tests performed every 6 months
- Secure file transfers (HTTPS, SFTP)
- Data backup at the same location
- Backup retention of 14 days
- Data recovery within 1-4 hours during office hours
- Certified hosting partner
 - ISO 9001 14001 20000 (ITIL) 21500 27001 (SOA) 27018
 - SOC 1 - ISAE 3000 ISAE 3402

Your success is our success

Our goal is to optimally serve and guide our customers to the best results. Our team of Customer Success Managers act as your central point of contact together with our consultancy and support teams. Your employees will also receive thorough training so they can work effectively. Together we strive for your success.

Let's talk strategy

Do you have questions about this solution or how you can optimise the credit management process within your organisation?

Please call us

+44 (0) 20 396 683 24

+31 (0) 88 256 66 66

Or email us

contact@onguard.com

We're happy to help you.

About Onguard

Onguard's mission is to make companies financially healthy. We help you get paid, and get paid quicker, because better cash flow leads to improved profitability. Our credit management solutions combine internal and external data to get a thorough understanding of debtor payment behaviour. This lets you identify, assess and control financial risks and create smarter and more considerate communication around unsettled invoices. Which in turn leads to faster payments, fewer write-offs and lower customer churn.

Onguard is a Visma company with more than 30 years experience in facilitating optimised working capital through smart credit management. Bottom line, we provide quality time with your customers by handling the day-to-day operations.

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